I have used sonic.net as my broad band service provider for almost 2 years now. Here in Rohnert Park and Santa Rosa most everyone uses them because their price is reasonable, but, more importantly, their service is terrific. I'm computer illiterate and they are always willing to help me with any problems I might have. I actually get to speak to a real person, and I don't have to wait hours (like with my former provider) to do it. The third reason I like sonic. net is because I can think of only one time that the service was interrupted and then only briefly. Thanks for your hearing.